Ausgrid Electrical Safety Rules Amendment: Tappat Pillar Service Connections

General Information

04 November 2026

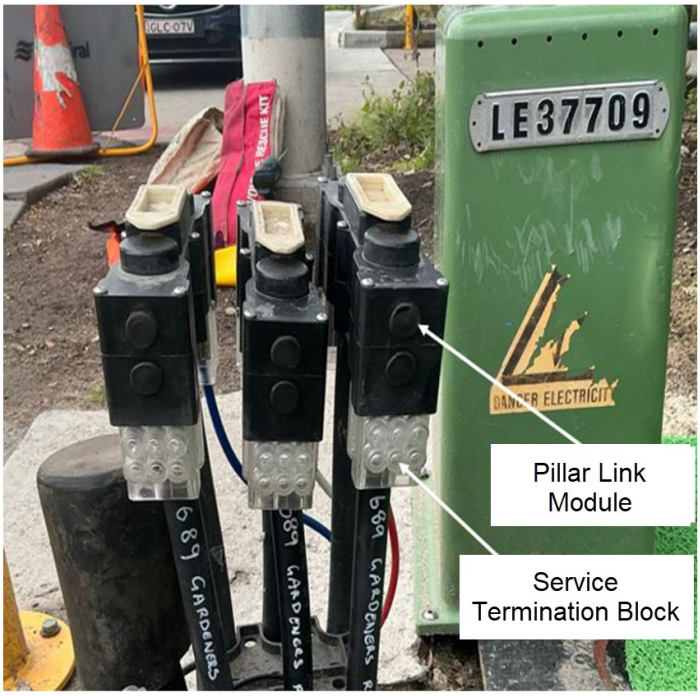
Dear ASPs,

Ausgrid has amended Appendix A of its Electrical Safety Rules (ESRs) to clarify the requirements for connecting and disconnecting services at single-link and double-link (Tappat) pillars.

The amendment clarifies that Level 2 Accredited Service Providers (ASP/2s) must not connect or disconnect services greater than 200 amperes directly at the link modules of these pillars while the pillar is energised.

Key requirements

- **Services up to 200 amperes:** ASP/2s may connect or disconnect these services at the designated service termination blocks while the pillar is energised, provided the work is permitted under Ausgrid's ESRs, including Appendix A, and complies with the ASP's Safe System of Work.
- **Single-link (Tappat) pillars:** ASP/2s must not connect or disconnect services greater than 200 amperes directly at the link modules while the pillar is energised.
- **Double-link (Tappat) pillars:** ASP/2s must not connect or disconnect services greater than 200 amperes while the pillar is energised.
- **Rear cover:** The Panel Assembly Rear Cover of a double-link (Tappat) pillar must not be removed while the pillar is energised.



Action required

ASP/2s must allow sufficient time to arrange an outage before connecting or disconnecting services greater than 200 amperes at single-link or double-link (Tappat) pillars. This work must not be undertaken while the pillar is energised.

Submit outage requests to servicesupport@ausgrid.com.au. Outage costs will apply.

For clarification, contact your Ausgrid representative.

Thank you for your cooperation and commitment to safe and efficient network operations.

Ausgrid
Connections Assurance