

ASP General Information

Electrical Safety & Compliance

Alert Number: GI26_20

30 September 2020

Subject: Notification of Communication Towers for Planned Interruptions

Dear ASP/1's,

An ongoing concern to Ausgrid is the non-notification of Communications Tower asset owners impacted by contestable/customer project initiated planned interruptions, in breach of NECF obligations.

The Australian Communications and Media Authority (ACMA) website is a tool which can be used to correctly identify the businesses who utilise a communications tower.

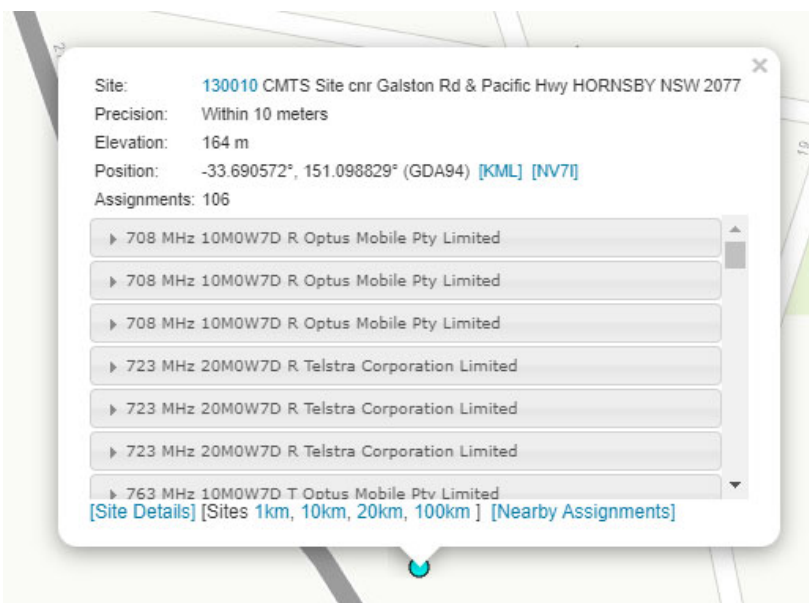
Through the [ACMA website's Site Location Map](#) you can locate the communications assets by their geographical location. Communications assets are depicted as blue or green dots.

Once the asset is selected, the information of site including identification number, address and assignments (customers/businesses to be impacted by the interruption to supply) will be shown.

The assignments of the communications asset will be required to be notified of the planned interruption so alternative arrangements can be made if required.

When returning the completed NECF carding record to the Compliance Officer, the Communications Tower must be noted against the supply point. The assignments/customers (for example Optus or Telstra) and the method of notification completed (email etc) and any other relevant additional information must also be included to verify that all customers have been notified for the interruption to proceed.

The NECF Policy stipulates that all customers who have their electricity supply interrupted for planned works, be provided sufficient notification. The businesses who utilise the communication towers impacted by customer-initiated works are to be notified in accordance to the AER's requirements from this point forward.



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