

## General Information

2 September 2025

Dear ASP2s,

Ausgrid's new Electrical Safety Rules (ESR) 2025/0 came into effect on 20 August 2025. To improve consistency and flexibility, we've updated our ESR training approach, enabling you to complete essential knowledge-based refresher modules online before attending face-to-face sessions. This reduces downtime and maximises your productivity.

From 6 October 2025, all Ausgrid accredited Registered Training Organisations (RTOs) must use standard Ausgrid-developed eLearn modules, accessible via the Pegasus Learning Management System (LMS). You must complete four specific refresher eLearn modules annually:

- ESR - Core Assessment
- ESR Module - Mobile Plant
- ESR Module - Working on, near Live Exposed Low Voltage
- ESR Module – ASP Level 2

Your RTO may specify additional training or skill assessments.

### What This Means for You:

You will now have the flexibility to complete the ESR Knowledge Assessment modules online before attending your selected RTO for face-to-face training. Below are the key points to note:

#### 1. New ESR Knowledge Assessment Modules in Pegasus LMS

- ESR Knowledge Assessment modules available from 6 May 2025 in Pegasus LMS.
- Existing compliant ESR competencies will automatically transfer as Compliant.

#### 2. Completion Process for Expiring Competencies

- You'll receive an email notification from Pegasus when competencies near expiry.
- Complete online assessments within one month before your face-to-face session. *Note: For access outside of one month pre-expiry, please contact [ausgrid@pegasus.net.au](mailto:ausgrid@pegasus.net.au)*
- Pass mark: 90%; maximum three attempts per module.
- If you fail a module twice, then that module will lock; your RTO will unlock the module on the day of face-to-face training and provide remediation prior to your final attempt.
- Third failure permanently locks the module; you must re-attend Ausgrid's ESR Initial training.

#### 3. Evidence of Completion for Face-to-Face Training

- **Download and use Pegasus Workforce mobile app:** <https://pegasus.net.au/mobile-app/workforce-by-avetta/>
- Unless otherwise directed, download and print completion certificates from Pegasus and bring them to face-to-face training.
- RTOs will verify certificates by viewing your Pegasus Workforce app

#### 4. Successful ESR Completion

- Your RTO determines any additional training required i.e. Skills Assessment.
- Upon successful completion, you'll receive a Nationally Recognised Statement of Attainment, and your RTO will update Pegasus directly. You no longer need to upload Statement of Attainment separately.

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**\*\*IMPORTANT INFORMATION\*\***

## **Pegasus Workforce App**

All ASP2 workers **must** now download the Pegasus worker mobile app – **Workforce by Avetta** – to:

- View and demonstrate completed competencies and compliance status, including demonstrating evidence of the completed online modules when attending RTO training
- Access and complete assigned online training

For details and app download, visit: <https://pegasus.net.au/mobile-app/workforce-by-avetta/>

For the ASP2 workers to gain access to their profile on the Workforce Mobile App, the administrator of the ASP2 Company Pegasus profile will need to invite the worker to the app. Instructions on the App and inviting workers are attached in the following Pegasus knowledge article:

[https://help.avetta.com/s/article/Workforce-Management-Workforce-by-Avetta-Mobile-App?language=en\\_US](https://help.avetta.com/s/article/Workforce-Management-Workforce-by-Avetta-Mobile-App?language=en_US)