

ASP General Information

Service Installation and Compliance

Alert Number: GI06_24

01 May 2024

Subject: Network Connection Coordinator

Dear ASPs,

At Ausgrid, we continually strive to enhance our internal processes and procedures to ensure an optimal experience for our valued customers and partners, including our engagement with Accredited Service Providers (ASPs).

Effective today, we are pleased to announce that our Compliance Officers (CO) will now be referred to as Network Connection Coordinators (NCC). Since its inception in 2003, this role has undergone continued evolution, and the updated title better aligns with the functions and responsibilities associated with it.

We will be updating our forms, documents, and standards to reflect this change during their routine review process. We kindly ask that you take note of this adjustment when using them.

Thank you for your ongoing collaboration and support as we work together to deliver exceptional service and improved connection outcomes for our customers.

Ausgrid
Service Installation & Compliance