

# ASP General Information Service Installation & Compliance

Alert Number: GI24\_22

21 December 2022

## Subject: Approval for the use of a Draw-In Box for Underground Service Installations

Dear ASPs

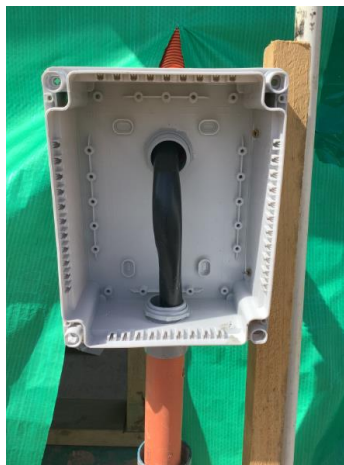
Ausgrid would like to remind Level 2 Accredited Service Providers and electrical contractors that the Service and Installation Rules of New South Wales 2019 (Clause 2.5.2) requires permission to be sought from the network provider for the use of a draw-in box when installing underground services.

- This Service and Installation Rules of New South Wales requirement has been in place since the March 1999 edition.
- Approval for the use of a draw-in box will only be provided upon evaluation of site-specific conditions.
- The Level 2 Accredited Service Provider or Electrical Contractor must submit a written request for approval by email to [serviceandinstallationcompliance@ausgrid.com.au](mailto:serviceandinstallationcompliance@ausgrid.com.au)

The following information must be provided to assist in the review of this application:

1. Address of the installation where the draw-in box is intended to be installed.
2. Site specific conditions and reasoning why a draw-in box is required.
3. Photos of proposed location for the draw-in box, showing why the draw-in box is required.

If it is deemed that the use of a draw-in box is warranted, the Service and Installation Compliance team may stipulate minimum sizing requirements and water ingress protection measures.



**The draw-in box may only be installed once written approval is provided by Ausgrid's Service and Installation Compliance team.**

**This approval will identify the address for which the approval has been granted and will not be valid for any address other than that noted in the approval.**

**Ausgrid**

**Service Installation & Compliance**