

Preparing for extreme weather



Extreme weather such as **storms**, **floods**, **bushfires** and **heatwaves** can happen quickly. So, it pays to be **prepared in advance** to stay safe if the power goes out.

What you can do today

- ☐ Turn on emergency and weather alerts on your phone (found in settings on most devices)
- ☐ Add your local emergency radio station as a preset in your car
- ☐ Make sure your electricity retailer has your phone number for outage notifications
- ☐ Put together your emergency kit

What to put in your emergency kit

An emergency kit can help keep you and your family **safe**, **comfortable** and **informed** while we work to get the power back on.



A first aid kit



Essential medications and supplements



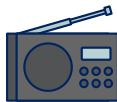
Backup batteries for medical devices



Cash for emergency purchases



Torch and spare batteries



Portable radio



Fully charged power banks or portable battery packs



Non-perishable food and drinking water



Supplies for children and pets



Warm clothing or extra blankets



A camp stove or portable BBQ

When extreme weather is on the way

Have you:

- ☐ Charged your phones, power banks and devices?
- ☐ Checked the batteries on your medical equipment?
- ☐ Filled up or charged your car?

Do you know:

- ☐ Where your emergency kit is stored?
- ☐ How to manually open your gates or garage doors?
- ☐ Your local emergency radio station frequency?
- ☐ Where you can evacuate to, and how you would get there?



For more information visit
ausgrid.com.au/ExtremeWeather



Staying safe during extreme weather



If the power goes out during extreme weather, staying prepared helps you **stay safe** and **recover** more quickly.

How to stay safe during extreme weather

When extreme weather is about to hit, there are some things you can do **around your home**.



Secure loose items like outdoor furniture and trampolines to prevent damage



Pull out your emergency kit in case you need to use it



Unplug sensitive devices like computers and TVs

Stay safe around powerlines



If you see a fallen powerline, always assume it is live, stay at least 8 metres away and call Ausgrid on **13 13 88**.



Important information

Emergency Services: 000

Ausgrid: 13 13 88

SES: 132 500

My emergency contacts (family, carers, friends, service providers, etc.)

My local emergency radio station frequency

My emergency evacuation point

What to do if the power goes out



Check your phone for SMS updates when outages occur and when power has been restored.



Check your address on our website to see if we're aware of an outage in your area.



If not, report the outage online or by calling **13 13 88**.



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