

ASP General Information

Alert Number: GI21_23

21 December 2023

Subject: 1Xi authorisation removal

Dear ASPs,

Following the successful rollout of Ausgrid's updated customer notification system and feedback from the ASP1 community, a review of the ASP1 NECF notification process for contestable outages has been completed.

What is changing:

- From January 2024 Ausgrid's 1Xi authorisation will be retired.
- ASP staff will no longer require a 1Xi authorisation to notify customers of planned interruptions.
- Where a network verification is requested, these are required to be completed by electrically trained and authorised ASP1 staff.

These changes have been reflected in a recent ES4 amendment.

All other NECF planned interruption requirements remain unchanged.

The importance of correctly identifying and notifying customers for a contestable outage remains a priority.

Failure to correctly notify customers of planned interruptions may result in a cancellation of the associated outage and/or corrective action.

For further details on the updated SMS & mailout NECF process:

[GI15_23 - Changes to customer outage notifications \(NECF\)](#)

[ES4 - Accredited Service Provider Authorisation](#)



For any questions regarding the above, please email ASPAuthorisations@ausgrid.com.au.

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Service Installations & Compliance