

ASP General Information Network Compliance & Authorisations

Alert Number: GI26_21

15 November 2021

Subject: Update on Ausgrid's Enterprise Agreement (EA) negotiations

Dear Valued Partner,

We understand that Accredited Service Providers (ASPs) and contractors have been experiencing difficulties delivering for customers due to industrial action that has been undertaken as Ausgrid has worked to negotiate a new Enterprise Agreement for our people.

I would like to take this opportunity to apologise for the impact this has had on your business and our shared customers.

I am pleased to share that we have received joint Union endorsement on our proposed Enterprise Agreement (Agreement) and industrial action has been suspended as we now progress through the process to formalise the new Agreement. At this stage, we do not expect industrial action to recommence but do want to advise that the risk remains until the process to formalise the new Agreement has been completed through Fair Work Australia with a target of doing so by end of November.

We are now actively rescheduling cancelled works and balancing the need to continue existing scheduled works.

We thank you for your patience and understanding during this time.

If you have any further questions, please reach out to Head of Customer & Partner Experience, Karthik Venkataraman on 0428 874 237 or karthikv@ausgrid.com.au.

Best regards,



Rob Amphlett Lewis
Chief Customer Officer, Ausgrid

Issued by: ES&C
Date Issued: 15 November 2021

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