

ASP Safety Alert Service and Installation Compliance

Alert Number: SA01_24

12 January 2024

Subject: Live Work Performed on Private Installation.

Key Messages

Live work must only be performed on Ausgrid's distribution network, upon approval of application, and performed in accordance with Ausgrid's Electrical Safety Rules

Recently Ausgrid's Service and Installation Compliance team was made aware of the live disconnection of an 800 Ampere consumer's main. This work was performed without application and in breach of the Work Health and Safety Regulation 2017.

Sections 152 and 154 of the Work Health and Safety Regulation 2017 provides that work on energised electrical equipment is prohibited, unless carried out by or on behalf of an electricity supply authority or by an accredited person authorised by an electricity supply authority.

Level 2 Accredited Service Providers (ASP2) must only perform work for which they are authorised. Section 10 of Ausgrid's ES4 Accredited Service Provider Authorisation standard is to be referenced for clarification.

At no time is an ASP2 permitted to conduct live work on or near a supply greater than 400 Amperes. If the ASP2 is uncertain of the service rating, they are required to seek confirmation through serviceandinstallationcompliance@ausgrid.com.au.

Live work performed on a customer's private electrical installation is not permitted. Additionally, ASP2s must note that live work performed on Ausgrid's Low Voltage (LV) distribution network, without application approval and receipt of a job number, is also in breach of the Work Health and Safety Regulation. Breaches of this regulation are reportable to both NSW Fair Trading and SafeWork NSW. The penalties for these violations can be severe, amounting to \$7,000 for an individual and \$34,500 for a corporation.

For more information, refer to the SafeWork NSW website.

<https://www.safework.nsw.gov.au/hazards-a-z/electrical-and-power/electrical-work>

All authorised work on or near live exposed LV mains and apparatus must be conducted in accordance with clause 9.5.4 and Appendix A of Ausgrid's Electrical Safety Rules.



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