

ASP General Information

Service Installation and Compliance

Alert Number: GI03_23

07 March 2023

Subject: Mandatory Field in Notification of Service Work for ASP2 Authorised Person's Seal Number

Dear ASP2s,

On Friday 3rd March a change was made to Ausgrid's online Notification of Service Work (NOSW) form requiring the entry of an AUP Seal number. A NOSW can no longer be processed without the entry of an AUP seal number.

Clause 10.5 of Ausgrid's ES4 Accredited Service Provider Authorisation standard details the sealing requirements for service equipment. The Level 2 AUP conducting contestable work on behalf of an Authorised Company (AUC) must seal service equipment associated with the work undertaken, with their own Harcor sealing pliers and personalised die.

It is a condition of authorisation that ASP companies are responsible for the security of all sealing pliers issued to their authorised employees and to ensure they are used only by that individual whom they were assigned to.

The application of seals crimped with personalised dies provides tamper protection to the work completed by the AUP. Additionally, through submission of a NOSW complete with details of work and mandatory test results, the AUP can be confident that there is record of the work and testing of which they are responsible for.

Since the implementation of this mandatory field, Ausgrid's Connections and Operations team have received a number of calls from Level 2 ASPs who either do not have sealing pliers or are not in possession of approved Harcor sealing pliers with personalised dies.

Level 2 Authorised Persons who do not own approved Harcor sealing pliers with personalised dies are required to contact Ausgrid's Accredited Service Provider Authorisations team immediately at ASPAuthorisations@ausgrid.com.au, to arrange for the purchase of these pliers.

As an interim measure, Authorised Persons not in possession of approved sealing pliers can enter the following AUP Seal number in the mandatory field to allow for the Notification of Service Work to be processed: X999

It must be noted that seal number X999 will only be accepted in the online NOSW form until Thursday 13th April 2023.



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